

## About Star 2 Success Certifications

Written by Administrator

Wednesday, 19 October 2011 06:23 - Last Updated Friday, 25 January 2013 08:11

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We undertake Total Quality Audits and Training Certifications to certify your establishment and Human Resources in the following categories: Please contact [info@star2success.in](mailto:info@star2success.in) for further details.

### Hotels

- 5 Star Deluxe
- 5 Star
- 4 Star
- 3 Star
- 2 Star
- 1 Star
- Non Star Category
- Resort Hotel
- Spa Health Resort
- Business Hotel
- Budget Hotel



### Human Resources

- Executive House Keeper
- House Keeper
- House Keeping Assistant

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- Front Office Manager
- Front Office Supervisor
- Front Office Assistant
- Sommelier
- Business Development Manager/ Supervisor/ Assistant
- Sales & Marketing Manager/ Executive/ Assistant
- Human Resources Supervisor/ Assistant
- Train the Trainer: Certified Learning & Development Manager
- Certified Hospitality & Service Trainer

## Personality Development Finishing School

- Grooming & Hygiene
- Body Language & Creating Impressions
- Manners & Etiquettes (Corporate Etiquettes, Dining Etiquettes, Social Etiquettes)

### Communication Skills

- English Speaking (Grammar, Phonetics, Phraseology, Vocabulary, Sentence Formation, Professional Work Place English, Email & Letter Writing)

- Life Skills: Winning Attitude & Self Awareness
- Customer Service: WOW Service & Customer Delight
- Interview & Group Discussion Skills
- Job Search & CV/Resume Writing
- Public Speaking
- Presentation Skills
- Behavioural Skills Train the Trainer program
- Team Player



## Restaurant in the Hotel

- Indian
- International
- Discotheque/ Night Club
- Pub
- Bars
- Coffee Shop

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- Stand Alone Restaurant
- Indian
- International
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### Club

- Spa & Fitnesss Centres
- Retail
- Banks
- Other Customer Service Establishments